



Booking Terms and Conditions

The White House

Lyme Regis



CONTRACT

The Contract for a short-term holiday rental shall be made between the Guest and the Owner. The Contract shall be governed by UK Law. It will be entered when the deposit is processed, and we issue the receipt of payment. The Contract will be subject to all the following booking conditions.

PAYMENT

A deposit of 25% of the rental fee is payable if the booking is made more than three months before the commencement of the rental. The balance of the rental fee is payable six weeks before the booking date. Non-payment of the balance of the rental on or before the due date shall be construed as a cancellation of the contract by the Guests. For bookings made less than three months before the commencement of the rental, the total rental fee is payable on booking. Payment can only be accepted by bank transfer and must be denominated in GBP. For properties booked less than three weeks before your arrival date your booking must be paid for in full, by bank transfer.

CANCELLATION

Any Cancellation made by the Guests for whatever reason shall be in writing to the Owner. Cancellation will only be valid if confirmed by the Owner. Without prejudice to validity, we will endeavour to re-let the property. However, If the Owner is unable to re-let, the full balance owing will remain payable by you and the deposit will not be refunded. If the Owner re-lets the property for part of the period booked they shall refund an amount equal to the money paid less (1) the rental for the period which is not re-let and (2) an administrative charge of £50.00. If the Owner is unable to re-let the property, then all monies paid by the Guests shall be forfeit to the Owner. Any balance owing will remain payable by the Guests. The Owner strongly recommends Guests take out Cancellation Insurance as the above refund terms are non-negotiable.

CHANGES OF DATE

The Owner may consider a request from a Guests to change the dates of the booking after confirmation has been issued. Agreement will be given where the request is received more than three months away from the start of the booking, subject to availability of the property.

PERIOD OF HIRE

Rentals commence, unless otherwise notified, at 4.00 pm on the day of arrival and terminate at 10.00 am on the day of departure, or 4pm on Sunday for a two-night weekend booking.

NOISE

We are in a quiet location and consideration must be shown to this at all times; this is not the venue for loud music or noise. Please be aware that the person making the booking is responsible for ensuring that the noise policy is adhered to by all members of the group at all times. In particular music that can be heard outside the house and noise after 9pm must be avoided as we have neighbours close by. We would request any patio gathering after 9pm adhere to the above.

USE OF PROPERTY

The number of persons occupying a property must not exceed the maximum number stipulated on the booking form. The property will be used for personal and domestic purposes only. The property shall not be used for any commercial purposes without the written consent of the Owner. The Owner reserves the right to refuse entry to the entire party if these conditions are not observed. We regret that the rental of the property by all male groups is not permitted.

COMPLAINTS

Should there be any cause for complaint during the occupation of the property it must be notified promptly to the Owners and in case of serious problems confirmed in writing.

BREAKAGES OR DAMAGE

The Guests is legally bound to reimburse the Owner for replacement, repair or extra cleaning costs on demand. These costs will be invoiced after house is vacated and photographic evidence provided.

CARE OF PROPERTY

The Guests shall take all reasonable and proper care of the property, inside the house and in the garden, and its furniture, pictures, fittings and effects in or on the property and leave them in the same state of repair and condition and in the same clean and tidy condition at the end of the rental period as at the beginning. Failure to meet this standard will result refusal to rent the property in future.

PETS

Well behaved pets are allowed at The White House. However, we do ask that any pets have their own baskets / sleeping arrangements and that no animals are left alone in the house. No animals are allowed upstairs or on the furniture. If dogs are left in the patio area, then please ensure any dogs mess is cleared away and disposed of.

SMOKING

The White House is entirely non-smoking. Our properties do not allow smoking indoors. If smoking is found to be evident then a charge of up to £250 for professional cleaning may be levied.

LIABILITY

The Owner shall not be liable to the Guests or third parties for any accident, damage, loss, injury, expense or inconvenience, which may be suffered, incurred, arise out of or in any way connected with the rental. No term of the Contract is enforceable under the Contracts (Rights of The Third Parties) Act 1999 by a person who is not a party to the Contract. If the White House becomes unavailable or unusable for some reason prior to the date of a booking, then the Owners obligation will use their best endeavour to find a suitable alternative property, or to reimburse the Guests for any monies paid.

WEBSITE AND ADVERTISEMENTS

The Owner aims to ensure that the information and descriptions provided are accurately conveyed on The White House website and any authorised third-party websites or advertisements. There may be small differences between the actual accommodation and its description as we are always seeking to improve services and facilities. There are many unauthorised websites listing holiday houses, we cannot accept responsibility for any misrepresentation by these sites.

RIGHT OF ENTRY

The Owner and their Agent shall be allowed the right of entry to the property at all reasonable times for purposes of inspection or to carry out any necessary repairs or maintenance.

CHILDREN

Guests must accept responsibility for the safety of their children.

CANCELLATION INSURANCE

Cancellation Insurance is strongly recommended.

PRICING

We reserve the right to change the advertised prices of our properties at any time without prior notification. We will confirm the price of your holiday at the point of booking and the rental price agreed for the property as specified. After confirmation with deposit receipt the prices will remain firm and will not be changed under any circumstances.